



An easier way to submit your STD claim

Short-term disability/One Call Claims

Less time, less paperwork

With One Call Claims, it's simple to submit your short-term disability (STD) claim over the phone in a matter of minutes.

When should I call?

Submit an STD claim over the phone if:

You've been absent from work because of a nonwork illness or injury and will not be returning within the elimination period outlined in your company's policy.

You're within one week of a planned surgery or childbirth.

What number should I call?

Call 866-STD-CALL (866-783-2255) and provide:

- Name and date of birth
- Address and phone number
- Social Security Number
- Employer- Sagewell Benefits Trust on behalf of Alliance Healthcare
- Group policy number- 000010226901
- Doctor's name, address, phone and fax numbers
- Your occupation and the last day you worked
- Your condition or diagnosis
- Direct deposit information

A claims examiner will process your claim and, if necessary, contact your employer and physician.

If more information is needed from you, your employer, or physician, the claims examiner will inform you of the necessary steps to complete the claim process.

What days and times can I call?

Call a Lincoln Financial Group® claims examiner between:

7 a.m. to 7 p.m. Central Time, Monday through Thursday

7 a.m. to 5 p.m. Central Time, Friday

Or fax us anytime at 877-843-3950.

In some cases, a decision regarding the claim will be made the same day.



Insurance products issued by:
The Lincoln National Life Insurance Company
Lincoln Life & Annuity Company of New York